

**SATAYA RESORT – MARSA ALAM**

**IMPORTANT INFORMATION:**

* **Check-in** time is at 14:00, early check-in according to hotel availability.
* **Check out** time is at 12:00, late check – out is according to hotel availability & against charge.
* **Wi-Fi** is available with limited speed, higher speed against charge.
* **Visa, Master & Amex cards** are accepted.
* **Tea and coffee facilities** with daily refill in the room.
* **Safety deposit box** in the room & free of charge, please do not leave your valuables outside the safe box.
* **Room to Room dialing** please dial directly the room number.
* **External calls against charge,** please dial number 9 from your room to get a line followed by phone number.
* **Beach & Pool towels** available in the room. Please leave the used towels in the room.
* **Limousine service** available at reception upon request against charge.
* **Medical Service** (Doctor on call 24/7) against charge, there will be additional charges for consultation and medication. **In case of any covid-19 symptoms, please stay in the room and call the reception immediately.**
* **Laundry Service** available against charge.
* **Animation team** offers daily sports & animation activities and night shows.
* **Diving Center** is available on the beach.
* **GYM & Beauty Salon** are available at Wellbeing Spa.
* Please keep the **key card** away from your mobile devices.
* **Dress code:** Smart Casual. Shorts or beach clothes are not allowed in the Restaurants.
* **Sun bed reservation** are not allowed.
* **Pets** are not allowed.
* **Our Beach is a coral reef,** kindly wear a suitable shoe to keep our reef safe & for your safety.

**RESTAURANTS**

**“Aida” - Main Restaurant**

All-day dining restaurant. international buffet Style- Self Service. Located in the main building’s lower ground level.

**Breakfast** 07:00 till 10:00

**Lunch**  12:30 till 15:00

**Dinner** 18:30 till 21:30

**“Spago” - Italian Restaurant ($)**

À la carte restaurant serves Italian specialties for dinner against charge. Located in the main building lower ground level.

**Dinner** 18:30 till 22.30

* **Prior reservation is required for the specialty restaurants 24 hours in advance. Kindly contact our Reception Team or Dial number (0) to assist you making your reservation.**

**BARS**

**“Aura” - Lobby Bar:**

Serving exotic local alcoholic and non-alcoholic cocktails. A selection of soft drinks, tea and coffee is available throughout the day in the Lobby Bar. Located in the hotel lobby.

**Beverages** 10:00 till 17:00

**“La Terrasse” - Bar**

Serves exotic cocktails with alcoholic and non-alcoholic drinks with a fascinating view. Located in the 2nd level of the hotel main building.

**Beverages** 17:00 till 00:00 midnight

**“****Lazy Lee” & “Splash” Pool Bars:**

It offers a wide selection of drinks, and refreshing summer cocktails, including cocktails & mocktails. Located by the hotel’s swimming pools.

**Beverages** 09:00 till Sunset.

**“Sea Breeze”- Beach Bar**

Offers a wide selection of drinks, refreshing international & signature cocktails, mocktails and fruit juices. Located direct on the beach.

**Beverages** 10:00 till Sunset.

**Billiards Lounge:**

You can play just for fun but also enjoy ourdaily drink specials and our large selection of cocktails. Located in the 2nd level of the hotel main building.

**Beverages** 19:00 till 00:00

**SNACKS**

**“Sea Breeze”- Snacks Bar**

Offers snacks in the afternoon. Located direct on the beach.

**Snacks** 12:00 till 14:00 & 15:30 till 17:00

**Hot'n Pop Kiosk ($) Extra Charge**

**Popcorn & Ice-Cream** from 12:00 till 14:00 & 15:30 till 17:00

**\*\* Hot'n Pop Kiosk , fresh juices, imported alcoholic beverages, laundry, diving, water sports, spa facilities, shops.**

**\*\* Drinks are served till midnight; local soft drinks, mineral water, juices, tea & coffee, local beer, local wine and selection of local spirits. Alcohol drinks are allowed for 18 years old & above.**

**\*\*($) Extra Charge (Payable)**

**SPORTS & RECREATION FACILITIES**

* **Water slides** for teenagers and adults, Kids’ area with water slides from 10:00 till 12:00 & from 15:00 till 17:00 **Lazy river ($)** against charge
* **Giant Chess, Billiard room** with bar
* **GYM** open daily from 09:00 till 21:00
* **Hotel Jetty open daily** from 09:oo till 17:00

**Safety Tip**

**In order to maintain the safety standards at our hotel, please note that your own Irons, heaters, Shisha and any heating appliances are not allowed to exist in the room.**

**The hotel reserves the right to withdraw any of the above mentioned appliances even in case the guests will not be in the room and to be handed back again upon check out from the front desk.**

**KIDS CLUB**

* **“Kids Club”:**

Open from 10:00 till 12:30 & 15:00 till 17:00 for ages 4 – 12 Children, under the age of 4 should be accompanied by an adult. Playground, games, mini disco, water slides.

\*House Rules for Trampoline Use\*

1- The trampoline shall not be used without adult supervision.

2- Only one person may use the trampoline at a time.

3- Always jump in the middle of the trampoline.

4- No somersaults or flips.

5- Do not jump exit the trampoline; always climb down.

6- The safety net and padding may not be removed at any time.

7-All shoes, Jewelry and hair clips must be removed prior to using the trampoline.

**Wellbeing SPA & WELLNESS CENTER ($)**

Embark on a complete journey of the senses at la Brise Spa. Start by an exfoliating full body Turkish Hammam that includes steaming, scrubbing and massaging of the skin, inspired by centuries of tradition. Unwind by a relaxing full body treatment or opt for a purifying facial, our experienced therapists will ensure your spa journey is rejuvenating.

Complete the invigorating experience at Wellbeing Spa with a sauna and enjoy the wet area that includes a plunge pool and experience shower. Move into the beauty area and try the nail spa for a complete polished look. We welcome you into the world of Wellbeing Spa, and will do our best to relax and rejuvenate you.

**Open from 09:00 till 21:00**