**Dear Guest,**

It is truly an honor and a privilege to welcome you to Xperience Sea Breeze Resort within the spectacular mountains of Sinai.

We have the pleasure to inform you that we are all dedicated to provide you with the very best service and facilities.

Please find below some important information about our resort to assist you in making the most of your stay with us.

**Restaurant regulations**: A smart casual dress code is required in the hotel lobby and restaurants.

**Tiran Restaurant**:(2nd floor Main Building) (All Inclusive).

▪ **Breakfast**: 07:00 – 10:00 ▪ **Lunch**: 12:30 – 14:30 ▪ **Dinner**: 18:30 – 21:30

**Elements TerraceRestaurant**: overlooking the red sea and the deep pool, snacks lunch from 12:30- 16:00 hrs.

**Aqua Pool Bar:** overlooking the aqua swimming pool, snacks lunch from 12:30- 16:00 hrs.

**B.B.Q Restaurant:** Overlooking the Red Sea for serving B.B.Q Dinner from 18:00 – 21:00 “Free once per stay / prior reservation with the front desk”.

**Masala a la Carte Sea Food Restaurant:**Elements Terrace Restaurant, serving Dinner from 19:00 – 22:00hrs “Extra charge”

**Deep pool bar:** At pool#5, all inclusive drinks 10:30hrs- sunset & ice cream 12:00hrs-15:00.

**Shisha Lounge)**: Hotel entrance, all inclusive drinks from 18:00 – midnight.

**Your Bar**: By Lobby open 24hrs. All inclusive starts from 10:30 – midnight. (After midnight drinks are extra charges).

**Late Breakfast**: At Your Bar (Lobby Bar) 10:30 till 11:30.

**Snacks & Tea time**: At Your Bar Snacks and Tea, Coffee from 16:30 – 17:30 – Late Dinner snacks cold cuts only from 23:00 till 01:00.

**Beach Bar**: Open from 10:30 till sunset.

**Health Club**: At building # 14 Gym (All inclusive) – (Jacuzzi, Massage, Steam, Sauna & Beauty salon (Extra charge).

**Night entertainment**: At Lobby’s Terrace daily from 20:30 till 00:00.

**Internet**: WIFI high speed internet access covered all the resort area – cards at front desk. (Extra charge)

**Diving Centre**: By Beach area.(Extra charge).

**Water Sport**: By Beach (Extra charge).

**Taxi service**: Please check with bell captain desk (extra charge).

**Shuttle bus**:Free shuttle bus to and from Naama Bay – Old Sharm- Soho Square (prior reservation required with reception desk).

**Safe deposit box**:Free of charge and Hotel takes no responsibility for any valuable things left outside the safe anywhere.

**Breakfast box**: To be requested on daily basis at the front desk before 21:00.

**Allergic food**: Please contact with Guest Relations to arrange special food for your good self.

**Doctor:** on call- Extra charge

**Hair dryer**:in dressing drawer

**\*For your convenience, a car is available from / to reception building - guest rooms - hotel beach; for the bus request a favor please call:0**

**\*Temporary Henna Tattoos damages room linen when wet, kindly be cautions when using the room linen or towels otherwise damages will be charging.**

### For assistance please call:

### Guest Service Center: 0 Front Desk: 305 Room Service: 55

**\*I**t is NOT allowed to take food out of the restaurantsorder food or Beverages from outside the hotel for hygienic reasons. .

**\*I**t is NOT allowed to order food or Beverages from outside the hotel for hygienic & Safety reasons.

**\*I**t is forbidden by law to fish, feed the fish, touch or walk on the corals.

\***A**ll the hotel rooms are NON SMOKING rooms, smoking permit only at the room’s terrace/balcony.

**\*E**xtra room key available upon request at the reception you will be charged with 10.00 Euro in case of losingthe key

#### Check-in: 14.00 / Check-out: 12.00

On departure day, please return your room key Card to the reception or your bill will be charged by 10 euro per card

**I**t is possible to pay your hotel bill with Visa, Master Card, Euro’s, Dollars, LE& Sterling.

**Y**ou will be charged the following amounts in case of losing towel (20 Euro).

**Y**ou will be charged the following amounts in case of losing Room key card (10 Euro).

**D**ay use or late checkout subject to hotel availability and against extra charge.

**ALL INCLUSIVE**: Soft drinks, water, Juices, Nescafe, tea, American coffee, Ice Cream, Local beer, Local wine, Local spirits (Gin, Rum, Vodka, Whisky, Brandy) all drinks served by glass.**All inclusive programs is available till 12.00 noon on the departure day**

**NOT ALL INCLUSIVE**: Fresh Juices, Turkish coffee, Espresso, cappuccino,imported alcohol, imported cocktails, A la Carte restaurants, mini bar, room service, Laundry, internet& billiards.

**Sharks Bay,Sharm El Sheikh, South Sinai, Egypt.**

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